



VISITOR RULES Hauly Adventure and Mine Tour



Please note that the temperature in the underground mine is a chilly 7° Celsius and that the relative air humidity is roughly 95%. The mine tour takes approximately 40–60 minutes and requires a small degree of physical exertion. If you suffer from claustrophobia, some of the tour may be unpleasant.

During travel on the Hauly and the miner's train, you enjoy a close-up experience of the mine, but the rides are likely to be bumpy and unpleasant for people with herniated disk(s) or other medical problems in the spinal column. It is also likely that you are exposed to high levels of dust and noise.

We are not liable for any such adverse experience during your visit and will not issue any refund for purchased admission.

Guided tour participants waive for themselves and for their supervised persons against VA Erzberg GmbH and its appointed instructors and other vicarious agents, to the extent permitted by law, any claims in connection with a damaging event during or in direct connection with the Hauly or Show Mine Tour.

1. You must comply with all instructions given to you by the guides.
2. Visitors on guided tours must stay with their guide and group.
3. Physically disabled visitors (especially those with walking or vision impairments) must be properly accompanied.
4. Children under the age of 14 years must be accompanied by an adult (18 years). Parents are responsible for their children.
5. Helms must be worn in the whole mining area.
6. Visitors are advised to wear warm clothes and sturdy shoes.
7. People under the influence of alcohol/drugs are not permitted to join the tours. Smoking and drinking is strictly forbidden.
8. Open fire and light are not permitted.
9. Dogs or other animals are not allowed.
10. Filming and taking pictures for private use during the trips is allowed but drone recordings are prohibited on the entire site. For commercial use of film and pictures a permit and charge is obligatory.
11. No liability is assumed for items left behind or lost.
12. It is not possible to cancel your tour once it has started. Exceptions: thunderstorms, technical problems (e.g. blasting, miner's train, Hauly)

Visitors consent to these rules by purchasing admission.

Eisenerz, Season 2023